

Terms and Conditions

These Terms and Conditions govern the use of the website <https://mysmservices.com/> and all products and services offered by Techno E-Solutions.

By accessing or using our Website or services, you agree to these Terms.

1. Acceptance of Terms

By registering an account or using our Website, you agree to comply with these Terms and all applicable laws and regulations.

2. Services

Techno E-Solutions provides technology solutions, including but not limited to:

- Bulk SMS Services
- OTP SMS Services
- Promotional SMS
- Transactional SMS
- Messaging APIs
- Communication Solutions
- Other IT-related services

The Company reserves the right to modify, suspend, or discontinue any service without prior notice.

3. User Account

Users are responsible for:

- Maintaining the confidentiality of account credentials.
 - All activities conducted under their account.
 - Providing accurate information.
 - Promptly notifying us of unauthorized account use.
-

4. Prohibited Uses

Users shall not use our services for:

- Spam messages
- Fraudulent communications
- Phishing
- Illegal marketing
- Harassment
- Defamatory content
- Hate speech
- Adult or obscene content
- Gambling or prohibited industries where restricted by law
- Transmission of malicious software
- Any activity violating applicable laws or telecom regulations

Violation may result in immediate suspension or termination of services without refund.

5. Compliance with Laws

Users are solely responsible for ensuring compliance with:

- Applicable telecom regulations
 - Anti-spam laws
 - Data protection laws
 - Consumer protection laws
 - Any governmental requirements applicable to their communications
-

6. Pricing and Payments

- Service charges shall be as published or otherwise agreed.
 - Payments are generally non-refundable unless required by law or expressly agreed.
 - We reserve the right to suspend services for unpaid accounts.
-

7. Service Availability

While we strive for high availability, we do not guarantee uninterrupted or error-free service. Maintenance, technical issues, telecom operator restrictions, or events beyond our control may affect service availability.

8. Intellectual Property

All website content, software, trademarks, logos, graphics, and documentation are owned by Techno E-Solutions or its licensors and are protected under applicable intellectual property laws.

Users may not reproduce, modify, distribute, or commercially exploit any content without prior written permission.

9. Limitation of Liability

To the maximum extent permitted by law, Techno E-Solutions shall not be liable for:

- Indirect or consequential damages
- Loss of profits
- Business interruption
- Loss of data
- Delays caused by telecom operators or third parties
- Service outages beyond reasonable control

Our aggregate liability shall not exceed the amount paid by the user for the relevant service giving rise to the claim.

10. Indemnification

You agree to indemnify and hold harmless Techno E-Solutions, its directors, employees, and affiliates from any claims, damages, liabilities, losses, or expenses arising from your misuse of the Website or services or your violation of these Terms or applicable law.

11. Suspension and Termination

We reserve the right to suspend or terminate accounts without prior notice where there is:

- Violation of these Terms
 - Fraudulent activity
 - Abuse of services
 - Non-payment
 - Legal or regulatory requirements
-

12. Force Majeure

We shall not be liable for delays or failures caused by events beyond our reasonable control, including natural disasters, government actions, internet failures, cyberattacks, telecom disruptions, or power outages.

13. Governing Law and Jurisdiction

These Terms shall be governed by the laws of India. Any disputes shall be subject to the exclusive jurisdiction of the competent courts at Mohali, Punjab

14. Changes to Terms

Techno E-Solutions may update these Terms at any time. Continued use of the Website after publication of revised Terms constitutes acceptance of the updated Terms.
